

Facilities Management Services - HSC Building Services

Oscar Angel Award

BACKGROUND:

The Oscar Angel award was created to acknowledge the employee that most clearly demonstrates the spirit of hard work and dedication to the job that Mr. Oscar Angel (Custodial Supervisor) displayed during his 33 years of employment with the USC.

Oscar came to USC on July 11, 1966 as a custodian. With lots of hard work he advanced to custodial supervisor in the early 80's and did such a tremendous job that he was given the additional responsibility of managing the HSC campus facilities.

Oscar always had an open door policy. He was a mentor to his employees and deeply cared about the services he provided to his customers. He frequently *walked the campus*, stopping in labs and offices to make sure everything was "OK". Oscar consistently worked in excess of 10 hour work days and rarely if ever called in sick. His job was the most important thing to him and he put in the hours he felt were needed to see that it was done to the best of his ability.

The criteria for the Oscar Angel Award are as follows:

1. Must have at least 5 years consecutive service in the HSC Building Services department.
2. Must have a positive attitude
3. Must be known to go the extra mile.
4. Must have a history of outstanding customer service
5. Must be an example to their peers
6. Must be a true example of the spirit of FMS and of Oscar Angel
7. Must not have been a recipient in the past 5 years
8. Must not be in a leadership/supervisory position

Process:

- Unit Director will solicit nominations annually (any FMS employee or any USC customer can make nominations for the 'Oscar Angel Award').
- The HSC Facilities Associate Director, in conjunction with the HSC Custodial Supervisory Team will review nominees and select the recipient(s) of the annual Oscar Angel Award.
- The 'winner' will be awarded at an annual BBQ/Potluck celebration in the fall/winter (Nov/Dec) and presented with a \$100 Gift Certificate at the USC Bookstore.